

	QUALITY MANAGEMENT POLICY		E.02.02
	VERSION 1	DATE: 08/01/2024	QUALITY AWARD

The Quality Policy of CIRCET HELLAS aims to define how the company will continuously meet the requirements related to the quality of its services and its obligations to its Customers, its Staff, Suppliers & Partners, and society as a whole.

Our main objectives, to which the Company's Management is committed, are:

1. To provide services that fully comply with the specified requirements as set out in the company's Quality Management System Procedures, while at the same time offering a good financial result for the Company itself and its customers.
2. To always comply with applicable legislation in general and, in particular, that relating to the Quality and Safety of our services.
3. Continuously improve the effectiveness of the Quality Management System and the way we operate so that our services are considered as high-quality in the market.

To achieve the above objectives:

- We implement and continuously improve a Quality Management System in accordance with the ISO 9001:2015 standard,
- the Company's Management sets detailed and specific quality objectives for each process, which it reviews in terms of their achievement,
- the Company's Management provides the necessary resources (Personnel, Equipment, etc.), which are recorded and monitored,
- all company executives and employees are activated within the scope of their duties and responsibilities to achieve the objectives and implement this policy and improve the operation of the Company.

The CEO is responsible for the overall operation of CIRCET HELLAS and determines the company's policy and objectives. The Company's Quality Manager is authorized, in collaboration with the company's executives, to develop, improve, document, and monitor the Company's Quality Management System and to implement the necessary changes after review and approval by the CEO.

The Quality Management System covers the following scope:

WIRED TELECOMMUNICATION ACTIVITIES

The Management of CIRCET HELLAS is committed to:

- ensuring that this policy is known and understood by all employees of the Company as well as by all interested parties (Customers, Suppliers & Partners, etc.),
- ensuring strict compliance with this policy and requiring its implementation by all employees of the Company.

Managing Director



Dimitrios Roussos